



COVID-19. We want you to call them, but we also ask you to remember how many of them there are answering those calls.”

“Even if we did have enough staff to answer this volume of calls, we can’t make appointments to administer vaccines we don’t have,” said Knox County Mayor Glenn Jacobs. “The fact remains, there were only 1,000 appointments to be given. We will get more vaccine, but we are at the mercy of delivery from the State who is at the mercy of delivery from the federal government.”

Despite these setbacks, Tennessee continues to be a nationwide leader in the number of vaccines distributed per capita. Knox County is playing a significant role in that success.

Knox County continues to look at ways to provide online registration for vaccine notification and expand phone access.

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